Westcal Mechanical, Inc. Accounting Policies & Procedures

Westcal Mechanical Inc.'s accounting department strives to meet your needs. Please notify us immediately of any payment delays or need for payment arrangements.

Westcal Mechanical Inc.'s general accounting policies & procedures are:

• <u>Terms</u>:

1. All accounts are 30-day accounts unless otherwise specified in writing

• <u>Credit Line</u>:

- 1. Most properties are extended an initial \$2,000 credit limit.
- 2. Properties with a good payment history may, upon request, be allowed to extend credit on the basis that their account stays current.
- 3. Credit limit is subject to change based upon payment history.

• Invoices:

- 1. Invoices are issued upon completion of work to the property, unless otherwise specified.
- 2. If account is past due, invoices will be sent to property management companies.
- 3. Any account over 90 days, invoices will be sent to property management companies and listed property owner with notification of pending legal action.

• Late Fees:

- 1. \$35.00 late fee per invoice is applied to all invoices over 45 days.
- 2. In the special case of a late fee waiver, if account is not paid as per agreement with fee waiver, waiver is null and void. Late fee will be retro-activated to original date.

• <u>Collection Procedures</u>:

- 1. Accounts exceeding 45 days past due are placed on C.O.D. status at the discretion of Westcal Mechanical, Inc.
- 2. 30-day accounts that reach 60 days past due are subject to a mechanics claim of lien on the property owed with a \$75.00 lien fee.
- 3. 30-day accounts that reach 90 days past due are subject to legal action. Customer is responsible for all costs of any legal action taken.

• Incorrect Billing:

- 1. Upon verification of over billing, we will credit the invoice to your account immediately.
- 2. Misbilling and mathematical errors, if error is within reason (approximately \$25.00) we will not bill your account the difference.

• <u>Billing Dispute</u>:

- 1. Disputes with an invoice should be brought to Westcal Mechanical Inc's attention immediately in writing.
- 2. Verbal disputes will be accepted, but must always be followed up with a written notification.
- 3. Any dispute received after 45 days of original date of invoice will be considered only at Westcal Mechanical Inc.'s discretion.
- 4. Billing disputes are not to be used as a payment delay tactic. We expect all other invoices to be paid according to the original agreement.
- 5. Billing disputes <u>do not</u> delay legal action.

Westcal Mechanical Inc. Credit Application

Date:		
Property Information:		
Property Name:		
Address:		
City:	State:	Zip:
Phone:		
Staff Information:		
	Phone:	
Maintenance Manager:	Phone:	
Purchase Order Required: Yes []	No []	
Management Company:		
Property Name:		
Address:		
City:	State:	Zip:
Phone:	Fax:	
Contact Name:		
<u>Owner Name</u> :		
Name:		
Address:		
City	State	Zip:
Phone:	Fax:	
Contact Name:		
Billing References:		
Company Name:		
Address:		
City:	State:	Zip:
Phone:	Fax:	
Company Name:		
Address:	~	
City	State.	Zip:
Phone:	Fax:	
Company Name:		
Address:		
City:	State:	Zıp:
Phone:	Fax:	
I have received, read, and understand		
Any questions or concerns have been ac		sfaction. My signature signifies
the acceptance of the agreement by my o	company. Fax to: (714)628-1334	
Authorized Signature:	Date:	
Printed Name:		
Position:		